

KENNETH
VENDLER

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<https://www.github.com/kvender>

PROFESSIONAL EXPERIENCE

HCLSoftware – BigFix Technical Advisor

Lawrenceburg, IN
August 2022 – Present

I provide support for the North America and World-Wide BigFix/Intelligent Operations sales teams in customer discovery, Proofs of Concept, and other critical sales-related activities. I maintain the sales demo environment in AWS and also provide customers with training and enablement for BigFix.

My role also entails assisting our internal development team with testing new releases of software, obtaining critical user feedback from customers, and participating in UI/UX design calls.

I also facilitate user group events, including the Ohio Valley BigFix Users Group and have presented on my topic **Linux Forensics and Hardening With HCL BigFix: A Comprehensive and Lab-Driven Approach** at BigFix Master Class.

Additionally, I represent HCLSoftware at security conferences such as **RSAC** and **Black Hat SecTor**.

Prospera Solutions Group – Chief Information Security Officer

Greater Cincinnati
January 2020 –August 2022

As the CISO for a managed services provider, I provided our organization with a program to meet and exceed our customers' expectations with regards to our internal security. This program included regular audits of our information systems, contracting with third party risk assessors, and creation of internal policies to ensure a multi-tiered approach to securing not only our internal data, but data belonging to our customers as well.

Prospera Solutions Group – Service Manager

Greater Cincinnati

August 2016–January 2020

As the Service Manager for a managed services provider, I provided our customers with a point of contact to facilitate the efficient resolution of service requests and incidents. I provided escalations as necessary and ensured our compliance with Service Level Agreements.

Prospera Solutions Group – Systems Administrator

Greater Cincinnati

February 2015 – August 2016

My responsibilities included monitoring customer workstations and servers, administering local and cloud backups, and responding to service tickets within defined Service Level Agreements.

Lawrenceburg Community School Corporation – Assistant Technology Coordinator

Lawrenceburg, IN

September 2008-February 2015

As the Assistant Technology Coordinator, I assisted the Corporation's Technology Coordinator with maintaining the information systems for a K-12. My responsibilities included managing third party vendors, managing the lifecycle of technology assets, and providing training/break-fix support for teachers, staff, and students.

CERTIFICATIONS & MEMBERSHIPS

HCL BigFix Platform 11 Professional

InfraGard National Members Alliance

EDUCATION

Ivy Tech Community College

Associates of Applied Science, Computer Information Systems August 2008

ADDITIONAL SKILLS & INTERESTS

- Windows client and server administration
- Microsoft Active Directory and Microsoft 365 administration
- endpoint management (BigFix)
- backup and disaster recovery
- virtualization (VMware, VirtualBox, Hyper-V and kvm)
- Linux administration
- FreeBSD and OpenBSD administration
- enterprise storage solutions (Synology and TrueNAS)
- ActionScript, bash, and PowerShell scripting
- Systems Analysis and Design/Systems Lifecycle
- web development (HTML 5 and CSS)
- ax throwing